Information Security Policy

ISMS Policy

Classification: Public

Readership: All employees, and other interested parties as appropriate

Document Control

Document owner	RHealth General Manager (GM)
Reviewer	RHealth Quality & Assurance Lead (QAL) , RHealth Technical Lead (TL)
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Amendment History

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1	26 October 2022	Acumenis (external consultant)		Initial draft
2	24 August 2023	RHealth Executive Manager	RHealth CEO	Review & Approve
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4	6 November 2025	GM, TL, QAL	RHealth GM	Review & Approve

Policy Statement

RHealth understands the importance of maintaining and improving information security with respect to organisational, client, and employee data, and is committed to minimising exposure to information security risk.

In accordance with this commitment, and the organisation's purpose and values, RHealth's information security policy is to ensure that:

- Information security and business continuity are maintained at an acceptable level, and comply with applicable legal, regulatory, and contractual obligations.
- The confidentiality of organisational client, patient, provider, and employee data is protected against unauthorised access, that the integrity of information be maintained, and that information is available to authorised parties when required.
- Employees and applicable suppliers access information security training as appropriate.
- All breaches of information security, whether they are actual or suspected, be investigated and addressed appropriately.

To support this policy, RHealth shall implement an Information Security Management System (**ISMS**) as a framework for managing information security on a continual basis. The ISMS shall take into consideration the business needs and objectives of RHealth, as well as the needs of interested parties as pertains to information security.

Across an identified scope of operations, RHealth shall comply with and certify to the ISO/IEC 27001:2022 standard for information security.

RHealth shall continually improve the ISMS, and management shall review its performance against a set of key performance indicators (KPIs) on a regular basis.

This Information Security Policy shall be reviewed at least annually at management review meetings.

Michelle Sieders
General Manager