

# QUALITY POLICY STATEMENT

## What we do

RHealth provides a range of services in fulfilment of its purpose to support the health and wellbeing of communities in regional, rural and remote areas, and to support Primary Health Care in those areas in the delivery of Better Outcomes through General Practice.

RHealth will strive to consistently provide services that meet or exceed the requirements and expectations of our key interested parties. We will actively pursue continuous improvements through strategies and systems that enable each employee to achieve excellence in their roles.

## Quality Objectives

Quality objectives are to:

- a. maximise financial sustainability to ensure continued service delivery
- b. be a preferred supplier
- c. maintain certification

## Commitment

RHealth 's General Manager and management are committed to:

- maintaining consistent high standards of quality RHealth services to Key Interested Parties
- enabling an organisational culture that promulgates a safe and enjoyable working environment
- continual improvement and meeting the requirements of the Quality Management System through the pursuit of the above Quality Objectives

The General Manager is committed to the communication and implementation of this policy. All staff are encouraged to strive to achieve quality outcomes in accordance with this policy.

**Approved:**



RHealth General Manager